

## About PMI

Property Management, Inc. (PMI) has been in business and professionally managing real estate throughout the state of Pennsylvania since 1967. We are an employee-owned company which means our team members approach every aspect of their daily job thinking “what would an owner do.”

Our trusted team is dedicated to delivering the highest standards of reliability, ethics, skill, understanding, experience, and a common-sense proactive management approach for each of our clients and every transaction.

As an ACCREDITED MANAGEMENT ORGANIZATION®, we are a member of an elite group of only 500 management companies in the world. We maintain the highest level of management expertise, financial stability, professional excellence, and integrity.

If you are seeking an experienced management company that specializes exclusively in property management of Associations, Apartments, Commercial or Manufactured Housing, you can feel confident in trusting PMI to help you make the most of your investment.



## PMI Core Values

### *Better People, Better Results*



#### **RELIABLE**

We do what we say we are going to do.



#### **ETHICAL**

We do the right thing.



#### **SKILLED**

We have the experience, proficiency, and credentials to be called industry experts.



#### **UNDERSTANDING**

We give people the benefit of the doubt.



#### **LOCAL**

We do business where we live and have a positive impact on our communities.



#### **TRUSTED TEAM**

We go the extra mile for our clients, customers, and employees.



#### **SUCCESSFUL**

We have been exceeding client expectations for more than 50 years.



## Community Association Management

*Administrative services and community assistance provided by PMI to the Association's Board of Directors has resulted in developing well-grounded business practices and strong vendor relations in conjunction with meeting fiduciary and legal responsibilities.*

*- Charles M., Board President*



717.730.4141  
[www.mgmtpmi.com](http://www.mgmtpmi.com)  
[www.rentpmi.com](http://www.rentpmi.com)  
350 Poplar Church Rd.  
Camp Hill, PA 17011



## Management Solutions

Our role is to ensure the smooth operation, management, and supervision of your community. We provide comprehensive administrative services, offering guidance and support to your Board, maintaining meticulous records, managing an efficient owner portal, and addressing owner requests promptly. We also assist with amendments to governing documents and attend meetings as needed to keep everything running seamlessly. Services include:

- **Professional Guidance**
- **Owner Support**
- **Financial Reporting**
- **Compliance Tracking**
- **Maintenance Coordination**
- **Collection Services**
- **Project Management**
- **Records Retention**
- **After Hour Emergency Line**

In essence, PMI's expertise covers a wide range of administrative and fiscal responsibilities, ensuring your Association is well maintained which increases property value and helps you operate smoothly. Our dedicated team supports your Board in fulfilling its obligations by helping to create a thriving and well-maintained community. With PMI, you can trust that your community needs are in capable hands.

## Our Clients Speak For Us

*Our PMI Property Manager has been instrumental and exceptional in guiding our volunteer board members in the care of our community. The PMI Senior Financial Analyst is knowledgeable and patient in the care, presentation, and explanation of the finances for our community. I highly recommend PMI, and in particular these capable individuals, for the maintenance of your community, too.*

- Karen S., Board President

*I have never encountered such an efficient and well run organization as PMI. Any and all issues are dealt with immediately, and the communication is top-notch!*

- Joseph G., Resident

*In the 15+ years as the Board President, I've never had a problem with PMI. You have a great group of employees that I enjoy working with. Your staff have always gone beyond the call of duty. They are very professional and quick to respond. Your accounting team keeps us informed and up-to-date on our accounts and I appreciate their input.*

- Anita R., Board President



## Exclusive Service Perks



### Dedicated Manager

Receive personalized support from a dedicated manager.



### Free Quarterly Board Training Events

Attend free training events to stay informed.



### Advanced Software

Streamline operations with our cutting-edge software.



### Credentialed Staff

Our team features highly qualified and credentialed professionals.



### Real Time Financials with State of the Art Bank Integration

Access up-to-date financial information anytime.



### Free ACH and E-checks Payment for Owners

Easy payments with no hidden costs.



### Exclusive Access to Fee Free & Interest Bearing Bank Accounts

Benefit from PMI's banking relationships.



### No-up front cost Collections

Partner with a collection agency without any initial costs.



### All-inclusive Management

PMI also offers commercial, residential, and manufactured real estate solutions.

